DEMOS & WEBINAR RECORDINGS – MEDIA LIBRARY FAQ

What is the function of the Media Library team? Media Library handles your questions about the media library, webinar recordings, troubleshooting your account, and gives you access to rented demo or webinar content.

What is the media library? The media library houses demos with Peter and a few other faculty members. Demos are recorded sessions that demonstrate SE techniques and how Peter works with specific symptoms/kinds of trauma. It also houses any webinar recordings that you might rent from SEI.

How can I set up an account? Please click here to request an account set up. These accounts are set up manually so it can take one – two business days to process.

How can I set up an account for webinar recordings? When you rent a webinar recording, you will be prompted to create an account if you do not already have one.

Who can access the demos in the media library? The demos in the media library is reserved for students, assistants, coordinators, SEPs, and faculty only. Members do not get discounts or special access to the media library and may only receive access if they also fall under the categories listed above. Webinar recordings are accessible to anyone who rents them.

How much are the demo rentals and how long can I view them? Demo rental costs are between $10 - $25 and the rental period is 21 days.

How much are the webinar recording rentals and how long can I view them? Webinar recording rental costs are displayed here. The rental period is 21 days.

Why can't I download the demo to watch it? The videos housed in the media library *must* be streamed directly from the website. **To view a demo that has been purchased, please log into your account and go to the 'my videos' tab in the purple box on the left-hand side of the homepage.** These demos are not available for download.

Still have a question? Send an email to medialibrary@traumahealing.org. If you have already sent an email, please allow one – two business days for a response before emailing again!